

Jacob Barrera

Galveston, TX ♦ jacobbarrera.jb@gmail.com ♦ 409-419-9969

Professional Profile

Adaptable and dependable professional with a background in guest service, physical endurance, and a growing interest in IT and cybersecurity. Known for clear communication, attention to detail, and teamwork in fast-paced environments. I bring a strong work ethic and problem-solving mindset to every task, consistently delivering results with professionalism and care.

Skills

- Excellent communication and interpersonal abilities
- Strong attention to detail and quality focus
- Time management and organizational skills
- Adaptability in dynamic, fast-paced environments
- Dependability and punctuality
- Customer-focused with a friendly, professional demeanor
- Team player with a collaborative mindset

Work Experience

Wheelchair Attendant Carnival Cruise Line, Galveston, TX | Apr 2019 – Present

- Pushed wheelchair-assisted guests on and off the ship across multiple decks and ramps—walking miles each shift to guarantee safe, timely transfers.
- Engaged passengers in friendly, clear communication throughout the journey, building rapport and ensuring a positive embarkation experience.
- Demonstrated stamina and reliability by maintaining a steady pace and adapting to each guest's needs during long embarkation/debarkation periods.

Education

Associate degree in Information Technology

Full Sail University, Winter Park, FL

Graduated May 2024

Bachelor's degree in Cybersecurity

In Progress (Expected in Fall 2025)

Full Sail University, Winter Park, FL

Computer Science Certificate

Full Sail University, Winter Park, FL

Graduated in 2023